



**PROMOTION OF ACCESS TO INFORMATION ACT**

**SECTION 51 MANUAL**

**FOR INTERFACE SYSTEMS SA (PTY) LTD**

**Registration number: 1995/013315/07**



## **1. Introduction**

This Manual is published in terms of Section 51 of the Promotion of Access to Information Act No. 2 of 2000. The Act gives effect to the provisions of Section 32 of the Constitution, which provides for the right of access to information held by the State and to information held by another person that is required for the exercise and/or protection of any right.

Interface Systems SA (PTY) Ltd (“Interface Systems SA”) is a private body as defined in the Act, and this Manual contains the information specified in Section 51(1) of the Act, which is applicable to such a private body.

The aim of this Manual is to assist Requestors in requesting access to information from Interface Systems SA as contemplated in the Act.

This Manual may be amended from time to time, and once amendments have been affected, the latest version of this Manual will be distributed and published in accordance with the Act.

A Requestor is welcome to contact Interface Systems SA’s Group Information Officer (see contact details below) should he/she require any assistance with the use or content of this Manual.

The reference to any information in addition to that specifically required in terms of Section 51 of the Act does not create any right or entitlement (contractual or otherwise) to receive such information, other than in terms of the Act.

## **2. Definitions**

Unless the context clearly indicates otherwise, the following terms shall have the meanings assigned to them hereunder, namely: –

- “Act” means the Promotion of Access to Information Act No. 2 of 2000, as amended from time to time;
- “Data Subjects” means the person to whom personal information relates;
- “Group Information Officer” means the person acting on behalf of Interface Systems SA and discharging the duties and responsibilities assigned to the head of Interface Systems SA by the Act. The Group Information Officer is duly authorized to act as such, and such authorisation has been confirmed by the head of Interface Systems SA in writing;
- “Manual” means this manual published in compliance with Section 51 of the Act;
- “Interface Systems SA” means a company registered in terms of the laws of the Republic of South Africa under registration number 1995/013315/07 and its subsidiaries;
- “Minister” means the cabinet member responsible for the administration of justice;



- “Personnel” means any person who works for or provides services to or on behalf of Interface Systems SA and receives or is entitled to receive any remuneration. This includes, without limitation, directors (both executive and non-executive), all permanent, temporary and part-time staff as well as contract workers;
- “POPIA” means the Protection of Personal Information Act 4 of 2013;
- “Record” means any recorded information, regardless of form or medium, which is in the possession or under the control of Interface Systems SA, irrespective of whether it was created by Interface Systems SA;
- “Request” means a request for access to a Record of Interface Systems SA;
- “Requestor” means any person, including a public body or an official thereof, making a Request for access to a Record of Interface Systems SA and includes any person acting on behalf of that person;
- “SAHRC” means the South African Human Rights Commission.

Unless a contrary intention clearly appears, words signifying:-

- the singular includes the plural and vice versa;
- any one gender includes the other genders and vice versa; and
- natural persons include juristic persons.

Terms defined in the Act shall have the same meaning in this Manual.

### 3. Contact Details

The Group Information Officer of Interface Systems SA is the person to whom Requests for access to Records should be addressed. The Information Officer may appoint, where it is deemed necessary, Deputy Information Officers, as allowed in terms of section 17 of the Act as well as section 56 of the POPIA. This is in order to render Interface Systems SA as accessible as is reasonably possible for requesters of its records and to ensure fulfilment of its obligations and responsibilities as prescribed in terms of section 55 of the POPIA. All requests for information in terms of this Act must be addressed to the Information Officer. The Group Information Officer’s contact details are listed below:

Name of Private	Interface Systems SA (PTY) Ltd
Postal Address	PO Box 861, Glenvista, 2058, South Africa
Street Address	21 The Broads, Mulbarton, Johannesburg, 2190, South Africa
Phone number	083 377 2958





confirm, free of charge, all the information it holds about the Data Subject. POPIA provides that a Data Subject may object, at any time, to the processing of personal information by Interface Systems SA, on reasonable grounds relating to his/her particular situation, unless legislation provides for such processing.

A Data Subject may also request Interface Systems SA to correct or delete personal information about the Data Subject in its possession or under its control that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully; or destroy or delete a record of personal information about the data subject that Interface Systems SA is no longer authorized to retain in terms of POPIA's retention and restriction of records provisions. If a Data Subject wishes to access and/or change and/or delete any of its personal information, please click on the following link: <http://www.interfacesystems.co.za/privacycentre/recordsrequest>

## 7. Fees Payable

**The list detailing the prescribed fees payable to Interface Systems SA in respect of Requests and the fees in respect of access to Records (if the Request is granted) is attached as Annexure 2.**

Kindly note that all Requests to Interface Systems SA will be evaluated and considered in accordance with the Act. Publication of this Manual and describing the categories and subject matter of information held by Interface Systems SA does not give rise to any rights (in contract or otherwise) to access such information or Records except in terms of the Act.

## 8. Grounds of Refusal of Access

Interface Systems SA may, and must in certain instances, refuse access to Records on any of the grounds set out in Chapter 4 of Part 3 of the Act.

The main grounds for Interface Systems SA to refuse a request for information relates to the:

- a. mandatory protection of the privacy of a third party who is a natural person or a deceased person (section 63) or a juristic person, as included in the POPIA, which would involve the unreasonable disclosure of Personal Information of that natural or juristic person;
- b. mandatory protection of Personal Information and for disclosure of any Personal Information to, in addition to any other legislative, regulatory or contractual agreements, comply with the provisions of the POPIA;
- c. mandatory protection of the commercial information of a third party (section 64) if the record contains:
  - trade secrets of the third party;



- financial, commercial, scientific or technical information which disclosure could likely cause harm to the financial or commercial interests of that third party;
  - information disclosed in confidence by a third party to Interface Systems SA, if the disclosure could put that third party at a disadvantage in negotiations or commercial competition; d.
- d. mandatory protection of confidential information of third parties if it is protected in terms of any agreement;
  - e. mandatory protection of the safety of individuals and the protection of property;
  - f. mandatory protection of records which would be regarded as privileged in legal proceedings.

The main grounds for Interface Systems SA to refuse a request for information relates to the:

- i. trade secrets of Interface Systems SA;
- ii. financial, commercial, scientific or technical information which disclosure could likely cause harm to the financial or commercial interests of Interface Systems SA;
- iii. information which, if disclosed could put Interface Systems SA at a disadvantage in negotiations or commercial competition;
- iv. a computer program which is owned by Interface Systems SA, and which is protected by copyright;
- v. the research information of Interface Systems SA or a third party, if its disclosure would disclose the identity of Interface Systems SA, the researcher or the subject matter of the research and would place the research at a serious disadvantage.

All Requests for information will be assessed on their own merits and in accordance with the applicable legal principles and legislation.

If a requested Record cannot be found or if the Record does not exist, the Information Officer shall, by way of an affidavit or affirmation, notify the Requestor that it is not possible to give access to the requested Record. Such a notice will be regarded as a decision to refuse a Request for access to the Record concerned for the purpose of the Act. If the Record should later be found, the Requestor shall be given access to the Record in the manner stipulated by the Requestor in the prescribed form, unless the Information Officer refuses access to such Record.

## 9. Voluntary Disclosure

No notice has been published in terms of Section 52(2) of the Act. However, certain information is freely available at Interface Systems SA on its website at [www.interfacesystems.co.za](http://www.interfacesystems.co.za)

Brochures are mailed to customers, inserted into newspapers and other publications and made



available in stores. Certain information is also made available to employees of Interface Systems SA, which is not generally made available to the public. To avoid confusion, these items of information are not listed here but may be obtained by Interface Systems SA employees from its HR office.

## **10. Categories of Requestors**

The capacity under which a Requestor makes a request for records defines the category in which the Requestor will fall into. There are four categories of Requestors:

- a. A Data Subject who makes requests about themselves;
- b. A representative who makes a request on behalf of the Data Subject(s);
- c. A third party who requests information about a Data Subject; or
- d. A public body who requests information in the public interest.

## **11. Records Available in Terms of Any Other Legislation**

Information is retained in terms of the following legislation and is usually available only to the persons or entities specified in such legislation. The legislation includes, but is not limited to, the following:

1. Basic Conditions of Employment Act No. 75 of 1997;
2. Broad-Based Economic Empowerment Act No. 53 of 2003;
3. Companies Act No. 61 of 1973 (repealed save for chapter 14);
4. Companies Act, No. 71 of 2008;
5. Compensation for Occupational Injuries and Diseases Act, No. 130 of 1993;
6. Competition Act No. 89 of 1998;
7. Consumer Affairs (Unfair Business Practices Act), 71 of 1988;
8. Consumer Protection Act No. 68 of 2008;
9. Copyright Act No. 98 of 1978
10. Customs and Excise Amendment Act, 45 of 1995;
11. Debt Collectors Act, No. 114 of 1998;
12. Deeds Registries Act No. 47 of 1937;
13. Electronic Communications and Transactions Act No. 25 of 2002;
14. Employment Equity Act No. 55 of 1998;
15. Financial Intelligence Centre Act No. 38 of 2001;
16. Hazardous Substances Act No. 15 of 1973;
17. Income Tax Act No. 58 of 1962;
18. Insider Trading Act No. 135 of 1998;
19. Labour Relations Act No. 66 of 1995;
20. Liquor Act No. 59 of 2003;
21. Liquor Products No. 60 of 1989;
22. Manpower Training Act No. 56 of 1981;



23. Medicines and Related Substances Control Act No. 101 of 1965;
24. National Credit Act, No. 34 of 2005;
25. National Environment Management Act No. 107 of 1998;
26. Pension Funds Act No. 24 of 1956 Tax on Retirement Funds Act No. 38 of 1996
27. Prevention of Combating of Corrupt Activities Act No. 12 of 2004;
28. Prevention of Organised Crime Act No. 121 of 1998;
29. Promotion of Equality and Prevention of Unfair Discrimination Act No. 4 of 2000;
30. Protected Disclosures Act No. 26 of 2000;
31. Protection of Personal Information Act, No. 4 of 2013;
32. Regulation of Interception of Communications and Provision of Communications Related Information Act No. 70 of 2002.
33. Skills Development Act No. 97 of 1998;
34. Skills Development Levies Act No. 9 of 1999;
35. South African Revenue Services Act, 34 of 1997;
36. The Atmospheric Pollution Prevention Act No. 45 of 1965;
37. The Compensation for Occupational Injuries and Diseases Act No. 130 of 1993;
38. The Constitution of the Republic of South Africa No.3 of 1994;
39. The Health Act No. 63 of 1977;
40. The Medical Schemes Act No. 131 of 1998;
41. The Occupational Health and Safety Act No. 85 of 1993;
42. The Value-Added Tax Act No. 89 of 1991;
43. Tobacco Products Control Act No. 83 of 1993;
44. Trade Marks Act No. 194 of 1993;
45. Unemployment Insurance Contributions Act No. 4 of 2002;
46. Unemployment Insurance Act No. 63 of 2001;
47. Value Added Tax Act, No. 89 of 1991.

*\*Although we have used our best endeavours to supply a list of applicable legislation, it is possible that this list may be incomplete. Whenever it comes to our attention that existing or new legislation allows a Requester access on a basis other than as set out in PAIA, we shall update the list accordingly. If a Requester believes that a right of access to a record exists in terms of other legislation listed above or any other legislation, the Requester is required to indicate what legislative right the request is based on, to allow the Information Officer the opportunity of considering the request in light thereof.*

Records kept in terms of the above legislation may, in certain instances (and insofar as the information contained therein is of a public nature) be available for inspection without a person having to Request access thereto in terms of the Act.



## 12. Records Held by Interface Systems SA

We maintain Records on the following categories and subject matters. However, please note that recording a category or subject matter in this Manual does not imply that a Request for access to such Records would be honoured. In particular, certain grounds of refusal as set out in the Act may be applicable to a Request for such Records. All Requests for access will be evaluated on a case by case basis in accordance with the provisions of the Act.

### a. Company Records

- Documents of Incorporation;
- Memorandum and Articles of Association;
- Necessary certificates in terms of the Companies Act 71 of 2008;
- Share registers and other statutory registers;
- Names of directors;
- Minutes of meeting of committees and sub-committees;
- Operational Records;
- Company policies and directives;
- Intellectual property;
- Marketing Records;
- Legal Records;
- Internal correspondence;
- Statutory Records;
- Internal policies and procedures;
- Records held by officials of Interface Systems SA.

### b. Financial records

- Financial Records and reports;
- Accounting Records;
- Audit Records and reports;
- Debtors Records;
- Tax returns;
- Banking Records;
- Financial policies and procedures;
- Risk management Records;
- Management accounts and Records;
- Purchase and order Records;
- General correspondence.



**c. Personnel Records**

- A list of Interface Systems SA's Personnel;
- Any personal Records provided to Interface Systems SA by its Personnel;
- Any Records a third party has provided to Interface Systems SA about any of its Personnel;
- Conditions of employment and other Personnel-related contractual and quasi-legal Records;
- Internal evaluation Records;
- Skills plans;
- Disciplinary Records;
- Termination Payments;
- Employee Tax information;
- Training schedules and manuals;
- Payroll Records;
- Pension and Provident Fund Records;
- Internal policies and procedures;
- General correspondence;
- Other internal Records and correspondence;

**d. Customer Related Records**

- Any Records a customer has provided to Interface Systems SA or a third party acting for or on behalf of Interface Systems SA;
- Any credit Records or other research conducted by Interface Systems SA in respect of its customers or research derived by Interface Systems SA from its customers and their activities;
- Any Records a third party has provided to Interface Systems SA either directly or indirectly;
- Records generated by or within Interface Systems SA pertaining to the customer, including transactional Records.

**e. Information Technology**

- Computer software;
- IT technology capabilities;
- Support and maintenance agreements;
- Records regarding computer systems;
- Programs including software license agreements;
- IT policies and procedures;
- Configuration setups;



- Systems and user manuals;
- Asset register for IT-related material;
- System Performance Records;
- General correspondence.

f. **Insurance Records**

- Insurance Policies taken for the benefit of Interface Systems SA and its employees;
- Licenses. Material permits, consents, approvals, authorizations and certificates;
- Applications for permits, licenses, etc.;
- Registrations and declarations of permits.

g. **Other Parties**

Records are kept in respect of other parties, including without limitation contractors, Commercial Banks, auditors and consultants, suppliers, joint venture companies and service providers, and general market conditions. In addition, such other parties may possess Records which can be said to belong to Interface Systems SA. The following Records fall under this category:

- Personnel, customer, or Interface Systems SA Records which are held by another party as opposed to being held by Interface Systems SA; and
- Records held by Interface Systems SA pertaining to other parties, including financial Records, correspondence, contractual Records, Records provided by the other party, and Records third parties have provided about the contractors or suppliers.

h. **Other Records**

Further Records are held including:

- Information relating to Interface Systems SA's own commercial activities; and
- Research information belonging to Interface Systems SA or carried out on behalf of a third party.



### 13. Information Available in Terms of POPIA

#### a. Categories of personal information collected by Interface Systems SA

Interface Systems SA may collect information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to:

- information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;
- information relating to the education or the medical, financial, criminal or employment history of the person;
- any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;
- the personal opinions, views or preferences of the person;
- correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;
- the views or opinions of another individual about the person; and
- the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person. referred to as “**Personal Information**”

#### b. The Purpose of Processing Personal Information

In terms of POPIA, data must be processed for a specified purpose. The purpose for which data is processed by Interface Systems SA will depend on the nature of the data and the particular data subject. This purpose is ordinarily disclosed, explicitly or implicitly, at the time the data is collected.

In general, Personal Information is processed for purposes of transacting with customers, onboarding suppliers, service providers, service or product delivery, records management, security, employment and related matters. Please also refer to Interface Systems SA’s Privacy Policy for further information.



**c. Categories of Data Subjects**

Interface Systems SA holds information and records on the following categories of Data Subjects:

- customers of Interface Systems SA;
- employees / personnel of Interface Systems SA;
- independent contractors of Interface Systems SA;
- suppliers of Interface Systems SA; and
- any third party with whom Interface Systems SA conducts business.

**d. Categories of Recipients to Whom Personal Information May be Supplied**

Depending on the nature of the Personal Information, Interface Systems SA may supply information or records to the following categories of recipients:

- statutory oversight bodies, regulators or judicial commissions of enquiry making a request for data;
- any court, administrative or judicial forum, arbitration, statutory commission, or ombudsman making a request for data or discovery in terms of the applicable rules;
- South African Revenue Services, or another similar authority;
- anyone making a successful application for access in terms of PAIA or POPIA; and
- subject to the provisions of POPIA and other relevant legislation, Interface Systems SA may share information about Data Subject's creditworthiness with any credit bureau or credit providers industry association or other association for an industry in which Interface Systems SA operates.

**e. Transborder Flows of Personal Information**

Interface Systems SA may need to transfer a Data Subject's information to its related parties and service providers in countries outside South Africa, these countries may not have data protection laws which are similar to those of South Africa. Where this is done, Interface Systems SA does so in accordance with the provisions of POPIA.

**14. Information or Records Not Found**

If all reasonable steps have been taken to find a Record, and such a Record cannot be found or if the Records do not exist, then Interface Systems SA will notify the Requestor, by way of an affidavit or affirmation, that it is not possible to give access to the requested Record.

The affidavit or affirmation will provide a full account of all the steps taken to find the Record or to



determine the existence thereof, including details of all communications by Interface Systems SA with every person who conducted the search.

If the Record in question should later be found, the Requestor shall be given access to the Record in the manner stipulated by the Requestor unless access is refused by Interface Systems SA as permitted by the Act.

#### **15. Information Requested About a Third Party**

Where any information is requested from Interface Systems SA that relates to a third party, Interface Systems SA is required to notify the third party of the Request. The third party has an opportunity to grant his, her or its consent to the disclosure of the Record or to make representations as to why the requested Record should not be disclosed to the Requestor. If Interface Systems SA decides to grant access to the Record, it will notify the affected third party again. The third party is entitled to apply to court in relation to that decision. The court will then determine whether the Record should be disclosed by Interface Systems SA or not.

#### **16. Other Information as Prescribed**

The Minister has not prescribed that any further information must be contained in this Manual.

#### **Availability of This Manual**

A copy of this Manual is available on our website ([www.interfacesystems.co.za/privacycentre/InterfacesystemsPAIAManual2021.pdf](http://www.interfacesystems.co.za/privacycentre/InterfacesystemsPAIAManual2021.pdf)) or by sending a Request for a copy to the Group Information Officer by email.



**ANNEXURE 1**

**FORM C**

**REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY**

(Section 53 (1) of the promotion of Access to Information Act No 2 of 2000) [Regulation H]

**A. Particulars of Private Body**

The Information Officer of Interface Systems SA

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**B. Particulars of Person Requesting Access to the Board**

- i. The particulars of the person who Requests access to the Records must be recorded below
- ii. Furnish an address and/or fax number in the Republic of South Africa to which information must be sent
- iii. Proof of the capacity in which the request is made, if applicable, must be attached

Full Name and Surname:

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South African Identity Number:

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Postal Address:

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Telephone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Capacity in which Request is made, when on behalf of another person:

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**C. Particulars of Person on Whose Behalf Request is Made:**

This Section must be completed only if a request for information is made on behalf of another person

Full Name(s) and Surname:

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South African Identity Number:

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**D. Particulars of Record**

- i. Provide full particulars of the Record to which access is requested, including the reference number, if that is known to you, to enable the Record to be located.
- ii. If the provided space is inadequate, please continue on a separate page and attach it to this form. *The Requestor must sign all the additional pages.*

1. Description of the Record or relevant part of the Record:

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2. Reference number, if available:

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3. Any further particulars of the Record:

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**E. Fees:**

- a. A Request for access to a Record, other than a Record containing personal information about yourself, will be processed only after a **Request Fee** has been paid.
- b. You will be notified of the amount of the Request Fee.
- c. The fee payable for access to a Record depends on the form in which the access is required and the reasonable time required to search for and prepare a Record.
- d. If you qualify for an exemption of the payment of any fee, please state the reason therefore.

Reason for exemption of payment of the fee (if any):

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**F. Form of Access to the Record:**

If you are prevented by a disability to read, view or listen to the Record in the form of access provided for hereunder, state your disability and indicate in which form the Record is required.

Disability	Form in Which Record is Required



**Notes:**

- a. Your indication as to the required form of access depends on the form in which the Record is available.
- b. Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
- c. The fee payable for access to the Record, if any, will be determined partly by the form in which access is requested.

<b>If the Record is in Written or Printed Form</b>			
Copy of Record*		Inspection of Record	
<b>If the Record Consists of Visual Images</b> (This included photographs, slides, video recordings, computer-generated images, sketched, etc.)			
View the Images		Copy of the Images*	Transcription of the Images
<b>If the Record Consists of Recorded Words or Information Which Can Be Reproduced in Sound</b>			
Listen to the Soundtrack (digital audio)		Transcription of the Soundtrack (written or printed document)	
<b>If the Record is held on Computer or in an Electronic or Machine Readable Form</b>			
Printed Copy of the Record*		Printed Copy of Information Derived from the Record*	Copy of Computer readable form*

Please indicate with an X where applicable

*If you requested a copy or transcription of a Record (above), do you wish the copy or transcription to be posted or couriered to you? <i>A postal or courier fee is payable by the applicant.</i>	<b>Yes</b>	<b>No</b>
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**G. Particulars of Right to be Exercised or Protected:**

If the provided space is inadequate please continue on a separate page and attach it to this form.  
*The Requestor must sign all the additional pages.*

- 1. Indicate which right is to be exercised or protected:

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2. Explain why the requested Record is required for the exercising or protection of the abovementioned right:

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**H. Notice of Decision Regarding Request for Access:**

You will be notified in writing whether your Request has been approved/denied. If you wish to be informed thereof in another manner, please specify the manner and provide the necessary particulars to enable compliance with your Request.

How would you prefer to be informed of the decision regarding your Request for access to the Record?

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Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_

\_\_\_\_\_  
Signature of Requestor / Person  
On Whose Behalf Request is Made



**ANNEXURE 1**

**Fees Payable**

**Request Fees:**

Where a Requestor submits a Request for access to information held by Interface Systems SA on a person other than the Requestor himself/herself, a Request fee in the amount of R50.00 is payable up-front before Interface Systems SA will further process the Request received.

This Request fee may be paid at the time a Request is made, or the person authorized to deal with such Requests on Interface Systems SA behalf may notify the Requestor to pay the Request fee before processing the Request any further. A Requestor may make an application to Court to be exempted from the requirement to pay the Request fee.

If access to a Record/s is granted by Interface Systems SA, the Requestor may be required to pay an access fee for the search for and preparation of the Records and for re-production of the Record/s. The access fees which apply are set out below.

**Access Fees:**

An access fee is payable in all instances where a Request for access to information is granted, except in those instances where payment of an access fee is specially excluded in terms of the Act or an exclusion is determined by the Minister in terms of Section 54 (8). Interface Systems SA is entitled to withhold a Record until the required access fees have been paid.

The applicable access fees which will be payable are:

<b>Access Fees for Reproduction</b>	<b>Fees</b>
For every photocopy or print out of an A4-Size page or part thereof	R1.50
For a digital copy via e-mail	R7.50
For a digital copy on a computer readable storage device	R100.00
A transcription of visual images, for an A4-Size page or part thereof	R50.00
For a copy of visual images	R60.00
A transcription of an audio record, for an A4-Size page or part thereof	R25.00
For a copy of an audio Record	R30.00
Search and preparation of the record for disclosure	R30.00 per hour or part thereof, excluding the first hour, reasonably required



	for the search and preparation
<b>Request Fees</b>	
Access to a record containing personal information on the Requestor	No Charge
Any other access to a record as a public body made by a Requestor and another person other than the Requestor	R50.00
<b>Postal Fees</b>	
Postage of a record to the Requestor	R9.75
Courier of a record to the Requestor	R150.00

Where an institution has voluntarily provided the Minister with a list of categories of Records that will automatically be made available to any person requesting access thereto, the only charge that may be levied for obtaining such Records, will be a fee for reproduction of the Record in question.

**Deposits:**

Where Interface Systems SA receives a Request for access to information held on a person other than the Requestor himself/herself and the Group Information Officer upon receipt of the Request is of the opinion that the preparation of the required Record of disclosure will take more than 6 (six) hours, a deposit is payable by the Requestor.

The Requestor may make an application to Court to be exempted from the requirement to pay this deposit. If a deposit is made and access to the Records requested is subsequently refused, the deposit will be repaid to the Requestor.

The amount of the deposit is equal to 1/3 (one third) of the amount of the applicable access fee. Note: In terms of Regulation 8, Value Added Tax (VAT) must be added to all fees prescribed in terms of the Regulations.